Examining the past to promote future success

21st NDM, 13 – 16 Feb 2018

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Perspectives to examine:

- Program/Project
- Finance
- Technical
- Quality
- Politics
Best practices/Lessons learnt:

Program Management perspective:

- Strategies, policies, standards, processes
- Projectization approach
- Accreditation system
- MA priority setting and planning
- Survey & Clearance by same IP
- Community Based Demining
- Integrating MA into other sectors
- Result based management
- Visibility
Best practices:

Technical perspectives:

- Information Management
- Integrated demining OPS
- One lane one man drill
- Integrated demining approach
- Productivity reviews
- Pre-planning assessment
- Utilization of wrong tool
- Cross trained DT
- Trial, Trial, Trial
Best practices/Lessons learnt:

Financial Management Perspective:

- Contracting
- Value for money
- Measuring efficiency
- Preselection vs Competition
Best practices/Lessons learnt:

Quality Management perspectives:

- QA/QC
- Balanced Scorecard
- Quality Circles
- TWG
- Research and Development
- Trials

- More focus to technical aspects
- Inappropriate measurement tools
- Unrealistic Indicators
- Ineffective follow up
Best practices/Lessons learnt:

Political perspective:

- MAPA on the Gov agenda
- The needs for champions
- Maintaining humanitarian face
- Stakeholders analysis
- Integrating MA into other sectors (peace building, development)
Common lessons learnt:

- Continual improvement never ends
- Learning from mistakes
- Being able to measure success
- Piloting prior to implementation
- Change for result
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